* During your event, team members can use this template as a guide to receive feedback from patrons.
* The template can be adjusted to include information specific to your event or prompts for team members to discuss with patrons.
* It is recommended that team members ask the questions and fill in the questionnaire on behalf of the patrons (e.g. roving tablet with a volunteer). This questionnaire could also be incorporated into a broader survey about your event.

how did we do?

The organisers of [insert name and year of your event] have made a significant endeavour to accomplish zero waste during today's event. We kindly request a few moments of your time to provide feedback on your experience and suggestions for improvement. Your responses will remain anonymous.

* 1. **Did you know this is a zero waste event?**

Yes

No

* 1. **If you answered yes, how did you find out about our zero waste event?**

Before the event (e.g. registration information, promotional material)

During the event (e.g. signage, stallholders)

Event website, social media or media coverage

Past attendance

Other (please specify)

* 1. **Have you used any of the zero waste services at our event?**

[Include a prompt of services offered, such as bin hubs, water refill stations, reusable cups, crockery and cutlery etc]

Yes

No

Don’t know

* 1. **If you answered yes, which zero waste services did you use?**

General waste bin [if available]

Recycling bin

Organics bin

Water refill stations

Reusable cups, crockery and cutlery

[Add other options]

Other (please specify)

* 1. **How easy is it to find and access the zero waste services at this event?**

Excellent

Very Good

Good

Fair

Poor

* 1. **How clear was the information and assistance to help you use the zero waste services at this event?**

[Include a prompt of services offered, such as signs, bin monitoring staff, information provided by stallholder]

Excellent

Very Good

Good

Fair

Poor

* 1. **What did you like or dislike about our zero waste services?**
  2. **Do you have any suggestions that could make it easier to achieve zero waste at our event?**
  3. **Overall, how would you rate our event in achieving zero waste?**

Excellent

Very Good

Good

Fair

Poor

* 1. **How likely are you to let people know about our zero waste event?**

Very likely

Somewhat likely

Not likely

Not sure

* 1. **Will we see you again next time?**

Yes

No

* 1. **What does a zero waste event mean to you?**

Thanks for your time and feedback.